

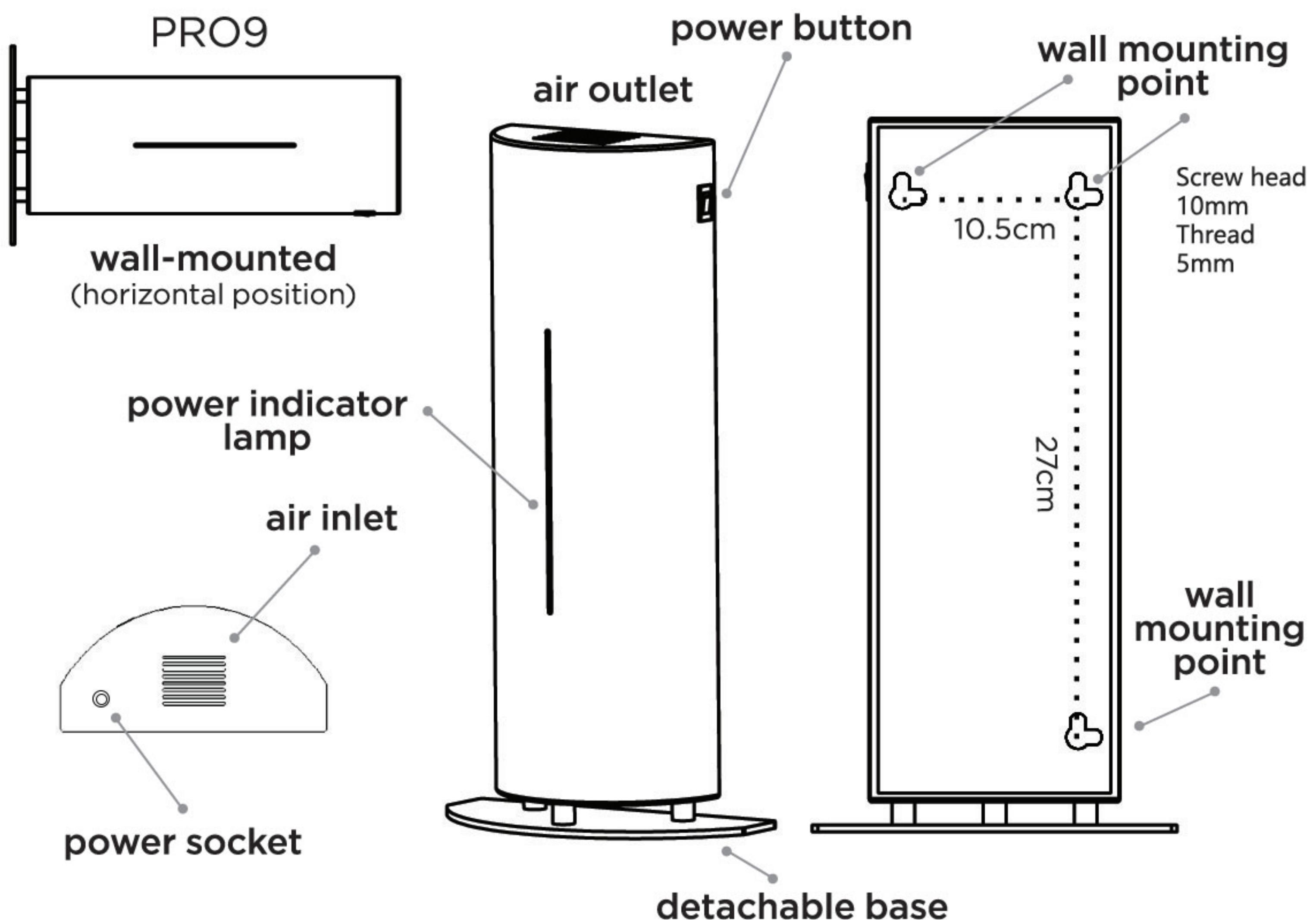


ECOHEAL

Photosynthetic E-tree

User Manual

Product Diagram



Thank you for selecting our product. Kindly read the user manual before use, and fill up the Product Registration Card with the date of purchase and retailer information to activate your product warranty. Keep this manual and the Product Registration Card safely for future reference and warranty claim.

Product Specification:

Product Name:

ECOHEAL Photosynthetic E-Tree

Product Model:

PRO 9

Installation:

Freestanding or wall-mounted with screws

Illuminance:

Above 20mW

Material:

Quartz glass

Casing:

Galvanized steel with paint coating

MADE IN TAIWAN

Effective Area: 33 - 132 m²

Safety Features: Overheating protection
Automatic power OFF if temperature of stabilizer exceeds 80°C

Input Voltage: 110V or 220V (AC)
50Hz/60Hz
(none switch)

Output Current: 0.3A (AC) / 2A (DC)

Power Rating: 12W

Net Weight: 3.5kg

Dimension: Total 450 x 165 x 82.5 mm
Base plate 40 mm

Operating Instructions:

Please check that the power supply is of the correct voltage and the power cord is properly affixed before use.

Power ON:

Press the power button to switch on the appliance. The dual broadband ultraviolet (UV) lamp lights up and the fan turns on.

Operation indicator:

When in operation, the dual broadband UV lamp lights up and the fan turns on automatically for a more speedy air purification efficiency.

Power OFF:

Press the power button again to switch off the appliance. The dual broadband UV lamp and fan stops running immediately.

This appliance does not run on battery and will cease operation the moment the power supply is cut. To reactivate, reconnect the power supply.

*This appliance is designed to work with either 120V or 240V household power supply with no option to switch between the two.

Check your power supply's rated voltage and purchase the appliance with the correct voltage to avoid damaging the appliance.

For your safety, do not use this appliance in high temperature and humidity areas.

Do not operate the appliance in the following places: bathroom, hot and humid area, wet kitchen, near fire or oil sources, area with flammable gases etc.

Cleaning and Maintenance

Disconnect the appliance from the wall socket before carrying out any cleaning or maintenance work. This product does not require filter replacement or wiping with any special detergent. Simply ensure that the UV lamp is kept dry and avoid water exposure to the interior of the appliance to maintain normal functionalities.

1. Excessive amount of dust built-up can cause the equipment to cease operation. Use a vacuum cleaner periodically to prevent dust built-up or contact our Maintenance Department for regular servicing.
2. Remove the power plug from the wall socket if not in use for extended period. Wrap the appliance in a clean plastic bag and store in a cool and dry environment.
3. Do not insert foreign objects into the air outlet and recirculation vents. Should there be a need to clean, simply use a vacuum cleaner to suck out the dirt from the air outlet. Remove the power plug from the wall socket should there be any unexpected events during cleaning.
4. Do not use water or detergent on the interior of the appliance. Avoid ingress of fluid while cleaning. Wipe with a dry cloth is more than sufficient. The warranty will be void if there is any indication of water contact with the lamp.

Troubleshooting

In the event that your ECOHEAL Photosynthetic E-Tree fails to function properly, you can try to troubleshoot the problem by following these simple steps.

1. Check if the power has been turned on and whether all the connectors are properly attached. Is the unit switched ON? Is the lamp turned on?
2. Check to see if the fan is spinning. (A non-functioning fan alone will not affect the purification function of the air purifier)

Firstly, perform the above steps. If the problem persists, remove the appliance from the power supply and contact the retailer or the Service Centre for servicing or repair.

Safety Precautions

1. This is not a toy and children must not be allowed to operate the appliance. People with physical, mental or learning disabilities must only be allowed to operate the appliance under adult supervision. Those without experience or sufficient knowledge (including children) must not operate the appliance.
2. The dual broadband UV lamp is the most important part of this product. Any accidental damage or disassembly of the product housing may lead to UV leakage. Exercise care to ensure that this appliance is in good condition, as even low exposure to UV rays can damage the eyes and the skin.
3. Avoid staring at the lamp directly as the UV rays produced by the lamp can affect the eyes if subjected to prolonged exposure. The recirculation vents on the unit have been designed to maximise emission of air purification factors while blocking the direct exposure to UV rays when used correctly. Avoid looking at the UV lamp directly from above the recirculation vents.

4. This appliance is designed for indoor use and should not be operated near water or in high humidity areas. Contact with moisture will decrease the lifespan of the product. Avoid placing the product in direct sunlight for long period of time or operate it in a high temperature environment. The appliance is designed to shut down if the ambient temperature exceeds the predetermined safety limit and will go into standby mode.
5. Do not attempt to disassemble this product or replace the UV lamp on your own as it can be hazardous and void the warranty. Take care to avoid damaging the power cord, power plug, and ensure that the connector is properly secured before use. Do not tug at the power cord or connector when handling and storing the product. Do not handle the power supply, wire and connector or operate the appliance with wet hands.
6. Use only the power adapter supplied in the packaging. Do not use non-OEM electrical parts and accessories. In the event of visible physical damage to the appliance, immediately disconnect the power supply and contact the Customer Service Department.
7. Take care to avoid water ingress into the appliance. Do not place any foreign object into the air outlet or recirculation vents. Do not operate the appliance in the following places: bathroom, hot and humid area, wet kitchen, near fire (sparks) or oil sources, area with flammable gases etc. Do not sit on the appliance.

Warranty

Quality Assurance

The warranty period of the product is ONE (1) year from the date of purchase. During the warranty period, the company will repair or replace components that have failed due to manufacturing defect(s).

* Damages arising from the following reasons are not covered under warranty:

- ※ Damages due to modification(s).
- ※ Damages due to natural disasters.
- ※ Damages due to attempts at repair or disassembly by the owner or a third party.
- ※ Damages due to mishandling or negligence.



**We sincerely thank you for doing
your part for the environment**

ECOHEAL